



# SWEETWATER LIFT LODGE



AT PARK CITY

## OWNER GUIDE

ANNUAL ISSUE 2020

*Your Premier Family Resort  
in Beautiful Park City, Utah!*

Sweetwater Lift Lodge  
1255 Empire Avenue, Park City, UT 84060  
Ph. 435-200-0300  
[www.sweetwater-liftlodge.com](http://www.sweetwater-liftlodge.com)



**SWEETWATER  
LIFT LODGE**  
AT PARK CITY

Welcome to The Sweetwater-Lift Lodge located in Park City, Utah. Park City offers the USA's Largest Ski Resort, endless activities, year-round events and over 100 restaurants.

We've created this owner's guide to assist you in planning your annual vacation and help you create a lifetime of memories and extraordinary experiences to share with friends and family.

Located just 250 steps away to Park City Mountain make the Sweetwater Lift Lodge a spacious and family-friendly resort that many other properties just can't claim. Azzurro Group aims to provide owners an experience that is met with excellent customer service, quality amenities, and vacation planning perks and benefits so that owners can feel proud to call the Sweetwater Lift Lodge their home away from home.

Sincerely,

Sweetwater Lift Lodge  
Management

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# Maintenance Fees

Your Maintenance Fees are assessed by the Association to cover the operating expenses of the resort. They are based on the number of intervals at the Sweetwater Lift Lodge and pro-rated to your unit type.

## 2020 Maintenance Fees

Studio	\$561.00
One Bedroom	\$788.00
Two Bedroom (85, 86 & 87)	\$835.00
Two Bedroom (88 & 89)	\$762.00
Presidential (31)	\$939.00
Executive (32)	\$837.00
Ambassador (33)	\$837.00
Two Bedroom Phase III (34-42)	\$761.00
Two Bedroom Phase V (52-60)	\$748.00
Three Bedroom Loft Phase III (43-51)	\$846.00
Loft (61, 62, 72-75)	\$858.00
Topsiders	\$787.00

Property Tax: \$9.32 (included in your maintenance fees)

**Annual Due Date: October 1st**

**Late after: October 15th**

Owner's Maintenance Fees go towards the operating expenses of the resort. The Association has a strict collection policy. Late payments are assessed late fees, collection fees, finance and delinquent fees.

## Collection Policy

Late charges are assessed on past due amounts. Accounts more than 90 days past due may be assigned to a third-party collection agency, risk a lien placed on their timeshare unit or have legal action including foreclosure.

Additional late fees may be added if your payment is not received within the guidelines provided and will not be waived.

The following collection policy applies:

15 Days Past Due	\$10 Late Charge Fee and \$75 Collection Fee
30 Days Past Due	\$35 Delinquent Charge
60 Days Past Due	\$35 Delinquent Charge
Delinquent Interest Fees Apply at a rate of 12% per annum	



Visit the  
Owner's Area!

[www.sweetwater-liftlodge.com/owners-area](http://www.sweetwater-liftlodge.com/owners-area)

Access information online where you can learn more about the following:

- ▶ Board Meeting Dates
- ▶ Pay Your Maintenance Fees Online
- ▶ Newsletters
- ▶ Bonus Time
- ▶ Rental and Exchanges
- ▶ Perks and Benefits
- ▶ Owner Classifieds
- ▶ FAQ

# WEEKLY RESORT ACTIVITIES



## *Continental Breakfast*

Sunday  
8:30 a.m. - 10:00 a.m. (Regular Season)  
7:30 a.m. - 10:00 a.m. (Winter Season)

Enjoy pastries, muffins, fruit, milk and cereal, hot coffee and tea. Complimentary to our owners and guests during their stay.



## *Manager's Wine & Cheese Welcome Party*

Monday  
5:00 p.m. - 6:00 p.m.

Unwind, sip and savor select wines, crackers, and cheese during our weekly hosted wine and cheese hour. Meet and greet other owners and guests during your stay!

## *Margarita Night*

Wednesday  
5:00 p.m. - 6:00 p.m.

Enjoy our margaritas, chips, salsa and guacamole for a mid-week fiesta that's muy bien!



## *Movie Night*

Friday  
7:00 p.m.

Bring the whole family and enjoy theater-style popcorn and the latest releases on our 65" widescreen TV in the entertainment room.



# Bonus Time

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Owners have the benefit of staying as many nights as they want outside of their ownership week(s) at a privileged rate called "Bonus Time". Perfect for last-minute getaways and staycations for locals. Stay for one night, two nights or three!

## Ready to Book Your Bonus Time?

Contact Owner Services  
Phone: 1-888-267-4811, Option 2  
Email: [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com)

## Bonus Time Rates

Studio	\$90 per night
One Bedroom	\$120 per night
Two Bedroom	\$145 per night
Three Bedroom	\$160 per night

## Policies & Guidelines

- ▶ Bonus Time may only be used by Owners.
- ▶ Bonus Time is subject to availability during prime seasons (ski seasons).
- ▶ Maintenance Fees must be paid and owner account must be current.
- ▶ No Shows will be charged the entire amount of the reserved night's stay.
- ▶ First-Reserve, First-Served basis.
- ▶ Bonus Time Booking Frame:  
Weekday Stays - Book 90 days or less in advance.  
Weekend Stays - Book 30 days in advance.

# Vacation Banking

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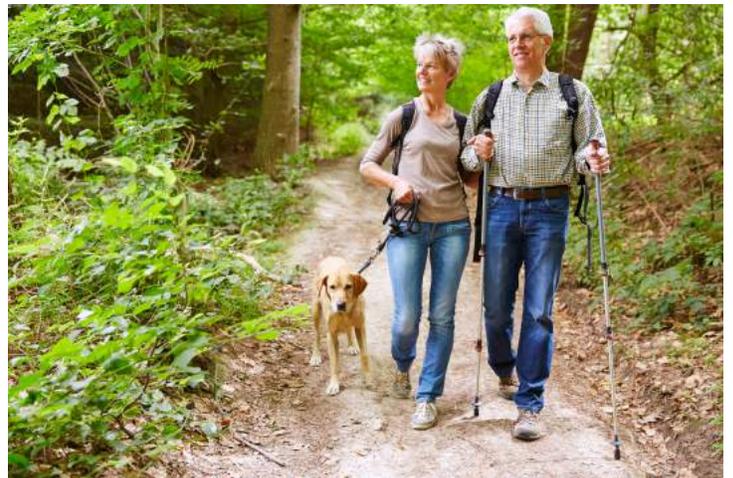
Can't make it to use your week? We completely understand! Modify your existing reservation for a different date within the same year or the following year for a fee. Contact Owner Services 90+ days in advance prior to your arrival.

## Vacation Banking Fees

- \$80 Move your week to another time **within the same year**.
- \$120 Move your week for use in the **following year**.

Vacation Banked weeks can be used for Annual Reservations at Sweetwater Lift Lodge or deposited with an exchange company.

*A quaint mountain town with a mountain of family friendly things to do!*



## Future Weeks

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Looking to deposit your weeks early with an exchange company? You can prepay your maintenance fees for the following year ahead of time and deposit the next year's week. Contact Owner Services to deposit your weeks early!

### | Vacation Banking Fees

- \$80 Move your week to another time **within the same year.**
- \$120 Move your week for use in the **following year.**

Vacation Banked weeks can be used for Annual Reservations at Sweetwater Lift Lodge or deposited with an exchange company.



## No Shows

We are committed to improving services and amenities at the property. Ensuring we have the proper staff in place is one of the key elements that allow us to do that. Managing expenses related to operating the property is another. It has been a surprise to see a high percentage of owner "no – shows" which range from 5 to 15 rooms per week. We kindly ask that you contact our Reception Desk if you plan to not use your week. By doing this, we can minimize the expenses we incur preparing for your expected arrival and your stay.

If you will not use your week, please call the Reception Desk at 1-435-200-0300.

## Friends & Family Use

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Immediate family members can use your week at no extra charge! Simply contact Owner Services and provide the names of your family members.

For all friends and non-immediate family members who want to use your week, Owners Services charges a **\$60 Guest Certificate Fee.** Please contact Owner Services in advance to pay the fee prior to your guest's arrival.

## Splitting Your Weeks

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Can't use your whole week at once? You can split your week three ways to have multiple vacations throughout the year! Contact Owner Services 90+ days in advance of your week.

### | Split Week Fees

- \$80 Per split with the last split being free of charge.

### | Guidelines

- ▶ Split must either be a Friday or Saturday check-in or check-out.
- ▶ Split into a 3-night stay and 4-night stay or
- ▶ Split into a 3-night stay, and 2 2-night stays.
- ▶ Unit upgrades permitted (subject to fees)



# Owner Rental

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The Owner Rental Program was designed to help offset your maintenance fee by placing your unused week into our rental program and generating income for you. If you own any of the following weeks listed below, we highly encourage you to deposit your week(s), regardless of unit type, into our Owner Rental Program inventory.

Weeks listed below are the most high-demand times of the year for Sweetwater Lift Lodge and owners with these weeks can benefit by generating income, hassle-free. We do the work of promoting and marketing your unused week for you. Any rental bookings you receive for your week are paid out by check 1-2 months after your week has been rented.

## | Program Guidelines

- ▶ All Maintenance Fees must be paid in full and owner account current when depositing weeks in to the program.
- ▶ Current Enrollment is for the 2019/2020 weeks

\*2020 Owner Rental Application is enclosed\*

## | Currently Accepting Weeks

Weeks 1 - 13

Weeks 24 - 32

Weeks 47- 52

Note: We regret that we cannot accept any off season weeks at this time due to a surplus of weeks currently in our inventory.

# Azzurro/RTX Exchange

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We are pleased to provide an additional benefit to our owners with our partnership with RTX Exchange. This allows you to deposit your week and exchange for a wide variety of resorts world-wide.

\* Azzurro RTX Exchange Program Info Sheet is enclosed\*

[www.rtx.travel](http://www.rtx.travel)

Phone: 1-888-988-4789



Lake Louise, Banff National Park





## SWEETWATER LIFT LODGE Owner Rental Agreement

Owner First and Last Name:	Phone #:
Home Address:	Email:
<b>SSN#:</b> <small>This agreement will not be accepted unless social security number is provided. Owner Social Security Number is required for tax purposes. You will receive a 1099 tax form to report your income to the IRS.</small>	
Week # _____ Unit _____ Start Date _____ End Date _____  Please complete for additional weeks:  Week # _____ Unit _____ Start Date _____ End Date _____  Week # _____ Unit _____ Start Date _____ End Date _____	

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please fax this back to 435-608-1701 or email a scanned copy to [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com)**

I, the undersigned Owner of the above described Vacation Ownership week (" Week(s)"), hereby authorize Azzurro Group, ("AG") to rent such use week(s) on my behalf, upon the following conditions:

The undersigned authorizes Azzurro Group (AG) to rent vacation week(s) on Owners behalf upon these terms and conditions:

1. **TERM.** This is a one time contract, to be in effect from the date of execution through the date of receipt of a cancellation letter as outlined under Section 13 of this document. This Agreement encompasses solely the Use Week(s) and unit(s) identified above.
2. **PURPOSE.** This Agreement shall govern the rights and obligations of the parties with respect to the rental of Owner's use week(s) during any year that Owner desires to participate in AG rental program and so notifies the Central Reservations Department in writing. Rental Agreements will be accepted up to 13 months in advance of the occupancy date for the Use Week to be rented.
3. **EXCLUSIVE AGENCY.** By executing this Agreement, Owner forfeits the right to concurrently employ another rental agent or to commit the week(s) to any rental and exchange organization, such as Trading Places, RCI or Interval International.
4. **OWNER RESERVATION.** Owner is required to advise AG of his/her intention to participate in the AG rental program at least 90 days in advance of occupancy date, and as early as 13 months in advance for best results. When entering into the rental agreement, Owner acknowledges that AG reserves the right to change unit numbers in order to accommodate various guests.
5. **NON-GUARANTEED RENTAL.** Owner acknowledges that AG can neither guarantee that Owner's week(s) will be rented, in whole or in part, nor rented at an established rate. AG agrees to use best efforts to rent the entire week(s) at the best possible rate, but reserves the right to rent less than the entire week(s) and to quote rates less than suggested rates. AG'S DECISION AS TO NUMBER OF DAYS RENTED AND BEST POSSIBLE RATE FOR ALL PURPOSES OF THIS AGREEMENT SHALL BE AT THE SOLE DISCRETION OF BMR AND FINAL.
6. **SALE OR TRANSFER OF WEEK(S).** In the event that the week(s) sold, Owner agrees that sale shall be made subject to any and all pending rental reservation(s) under this Agreement and Owner shall immediately notify AG of the sale in writing to [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com) or faxed to 435-608-1701.

7. **NOTIFICATION OF NON-RENTAL.** The Owner Rental Department will not provide notification of rental status. Owners must request their units status by phone at 888-267-4811 or email in writing to [owner@sweetwater-liflodge.com](mailto:owner@sweetwater-liflodge.com) or faxed to 435-608-1701.
8. **QUESTIONS AND REQUESTS FOR INFORMATION.** Owner acknowledges that all questions and requests for information, including accounting, which may arise in connection with this Agreement, shall be directed via email to [owner@sweetwater-liflodge.com](mailto:owner@sweetwater-liflodge.com) or faxed to 435-608-1701.
9. **INDEMNIFICATION BY OWNER.** Owner shall indemnify Homeowners Association ("Association") and AG holding them harmless from any losses or damages that the Association or AG may incur as a result of this Agreement or any failure by Owner to perform its obligations hereunder. Association or BMR may withhold any rental received to partially protect itself against loss.
10. **DEDUCTION BREAKDOWN FROM RENTAL PROCEEDS.**
  - A. **Administrative Fee.** Owner hereby expressly authorizes AG to deduct 35% of the net rent as a their fee. These fees cover Administration/Operations/Sales & Marketing. Administrative fees will cover all expenses incurred as a result of staff, salaries and wages for reservations, payables, receivables, telephone, operating supplies, marketing (i.e.; mailings, collateral material and online and offline advertising).
  - B. **Travel Agencies at Commissionable Rates.** Owner Rental Department is hereby authorized by Owner to utilize all marketing and sales channels, which generate occupancy and income on a fee basis such as Expedia, Booking.com, and Travelocity, etc. Commissions shall be deducted from the gross rent prior to any revenue split between the AG and Owner.
11. **CANCELLATIONS/FORFEITURE OF DEPOSITS.** In the event a reservation cancellation is received by AG prior to check-in for nightly rentals, the reservation deposit shall be refunded to prospective renter in full. Any cancellations received after the cancellation periods will result in forfeiture of the full deposit and reservation.
12. **ACCOUNTING.** All accounting required under this Agreement will be completed within sixty (60) days of the last day of interval rented. If Use Week falls within two (2) separate monthly periods, then two (2) separate checks will be sent within sixty (60) days of interval rented. All inquiries regarding the status of rental, commissions or any other accounting related function must be submitted via email at [owner@sweetwater-liflodge.com](mailto:owner@sweetwater-liflodge.com) or faxed to 435-608-1701.
13. **TERMINATION.** Pursuant to the provisions of this Paragraph, this Agreement may be terminated should Owner wish to terminate to: rent, use, or bank his/her Use Week with any other exchange company. Owner must submit request in writing to have the Use Week removed from AG's rental program. The request will be granted only if, the week(s) has not already been rented or reserved, in whole or in part. It is agreed that it would be impractical and/or extremely difficult to fix or establish the actual damage sustained as a result of termination more than ninety (90) days prior to the occupancy date for the Use Week that is the subject of this Agreement. Consequently, it is agreed that a \$250 fee will be assessed for any requests less than ninety (90) days prior to the start date of the Use Week. The fee is intended to compensate AG for the marketing and/or administrative costs associated with efforts to rent the week(s). No fee will be assessed for terminations greater than ninety (90) days prior to the date of occupancy for any Use Week that at the time of termination has not been rented, in whole or in part.
14. **LODGING TAXES.** All AG resorts are located within a governmental jurisdiction that imposes a lodging tax, based on any rental revenues, and such tax shall be collected from the renter by AG.
15. **BEST EFFORTS.** AG agrees to make every reasonable effort to rent Owner's week(s). Owner agrees to indemnify and hold the Association, its Board of Directors and employees, its officers and employees, harmless against and from any and all claims, demands, and liabilities, which may arise in connection with the rental of Owner's week(s). Owner specifically relieves AG from any liability in connection with non-rental of Owner's week(s).
16. **LOSS OF RENTAL RIGHTS.** In the event Owner shall become delinquent in the payment of any money owed to the Association prior to the rental dates and such delinquency shall remain unpaid as of the first day of the rental period, Owner shall lose the right to any rental income generated, which rental income shall be deposited into the Association's operating account, less the Administrative Fee paid to AG. Under these circumstances, neither AG nor the Association shall have any obligation to apply any portion of the rental income to Owner's delinquent account.
17. **PROPER AUTHORITY.** Owner warrants that it possesses the requisite power and authority to enter into and perform its obligations under this Agreement on behalf of all persons in title of Owner's week(s).

By submitting this agreement, you are agreeing that you have read and agreed with the terms and conditions of this Rental Agreement.



We are pleased to provide an additional benefit to our owners with our partnership with RTX Exchange. This allows you as an Owner of Sweetwater-Lift Lodge to deposit your week and exchange for a wide variety of resorts worldwide.

Here is how the program works.

1. Visit our exclusive RTX portal at [www.rtx.travel/membership-levels](http://www.rtx.travel/membership-levels) and create your 100% free account to start searching.
2. Once you have found a resort you are interested in, simply contact the Owner Services Department or call 1-888-988-4789 directly for the deposit and exchange of your week. Your vacation Specialist at the Sweetwater Lift Lodge will be able to assist you with any questions you may have at 888-267-4811 or [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com)
3. Pay the exchange fee of \$127.00 or \$147 (for a custom search), which covers the transaction of the exchange.

#### **FREQUENTLY ASKED QUESTIONS:**

- There is an additional cost if you wish to book an exchange with more bedrooms than your original deposit.
- You'll find our exchange system easy to use because there are no complicated rules or trading power limitations. You will always be able to book a week, for any week you put in, no matter what time of year, or where it is – if it's available, it's yours!
- Our transaction fees are very low, and **nothing is charged until you're ready to exchange**. You can even extend your holiday with our low-cost Rentals and Bonus Weeks without the need to bank your week.
- Place a request for worldwide vacation destinations. (And explain how the requests work)
- Bank and Save timeshare weeks and vacation credits for FREE. Good for up to 3 years.
- Many resorts will only allow us to make reservations 10 months in advance of the arrival date; however, you can put in your request at any time. We can then keep an eye on your request and make a booking as soon as the time becomes available to us.
- We work with several resorts in each vacation area. To give you the most flexibility, we use vacation areas more than requesting a specific resort; a specific resort limits your possibilities of confirmation.
- When making a request, try asking for several different areas or at least two or three dates. We can't guarantee a particular request will be fulfilled. The greater the flexibility in your request, the greater opportunity to confirm you into your desired area.

#### **REMEMBER:**

- Check-in times are set by the resorts, and you must abide by their rules while you are their guests. Unlike hotels, timeshare resorts normally set one day of the week as their check-in and check-out days. You will need to make your vacation plans according to the day of the week the resort has set. All reservations are for a full week and are subject to availability. Keep in mind requests for high-season weeks and destinations usually exceed the supply of units available.
- All Inclusive Fees are required at check in.

# Which membership is right for you?

	BASIC	PREMIUM	PREMIUM PLUS
Vacation Exchange	\$127 <sup>†</sup>	\$127 <sup>†</sup>	\$127 <sup>†</sup>
RTX Exchange Rebate	--	\$20	\$40
RTX Getaways	\$199/week <sup>*</sup>	\$99/week <sup>*</sup>	\$49/week <sup>*</sup>
Guest Certificates	\$47	\$27	Free
Cancellation Waiver Fee	\$57	\$47	\$37
RTX Traveler Magazine	Online access	2 print issues/year	4 print issues/year
Deposits Valid	24 Months	36 Months	48 Months
Custom Search Request	--	✓	✓
Split Week Exchange	--	\$20	Free
Hotel & Dining Discounts	--	✓	✓
Cruise & Air Reservations	--	✓	✓
Earned Reward Credits	--	✓	✓
Cruise Exchange	--	✓	✓
VIP Concierge	--	--	✓
Airport Lounge Membership	--	--	✓
Unit Size upgrades	--	--	✓
Deposit Week for Earned Reward Credits	--	--	✓

\*As low as

† \$127 online exchange, \$147 custom search exchange

# Owner Resale

## | Owner Classifieds

Communicate with your fellow Owners and sell, transfer, or purchase weeks from other Sweetwater Lift Lodge Owners.

Visit the Owners Area website and select "Enter" under the Owner Classified section to be redirected to the forum and list your week for sale.

[www.sweetwater-liftlodge.com/owners-area](http://www.sweetwater-liftlodge.com/owners-area)

Please be sure to include your contact info in the body of your ad.

## | Transfers & Sales

Have you found someone to transfer your ownership to? We're happy to help guide you through the process so you understand what steps you need to take to transfer your ownership.

Once you've found a buyer or someone you want to transfer you week to, pay the \$250 Transfer Fee to complete the transfer along with sending a copy of the recorded deed.

Payment can be made by phone, check, or online.

For more information, contact [transfers@sweetwater-liftlodge.com](mailto:transfers@sweetwater-liftlodge.com) or by phone at 1-888-267-4811, Option 3.

## | Send Us Your Owner Referrals!

The Sweetwater-Lift Lodge has a limited number of timeshare weeks available for purchase by new owners. If you have a friend or relative interested in owning a timeshare at Sweetwater-Lift Lodge, contact Owner Services or [buyweeks@sweetwater-liftlodge.com](mailto:buyweeks@sweetwater-liftlodge.com) for more information.

### Your Timeshare is Real Estate

If you are buying or selling a deeded timeshare interest at Sweetwater-Lift Lodge on your own remember that you are buying or selling real estate. The whole process will work much like buying or selling a home — with slightly less paperwork.



Note: All transfers/sales must comply with the Amended CC&Rs, Paragraph 22 which can be found online in the Downloads section of the Owners Information page.



Title and escrow companies assist both the buyer and seller in "closing" the sale and ensuring the process is correctly documented (such as recording the new deed, and resort is notified of new owner, money transferred correctly, and so forth). There are additional costs involved in closing any real estate transaction. Make sure you are aware of all fees prior to closing.

Treat your timeshare as real estate because it is and use the same practices you would if you were purchasing your next home.

## | Timeshare Exit Companies: Stay Informed

Vacation owners all over the country are receiving an increasing amount of solicitations from third-party exit companies promising owners a way to get out of their vacation ownership obligations. Be especially careful if these companies contact you first as this is an immediate red flag. Third-party exit companies often prey on owners who are going through challenging or dramatic life events such as major health or financial difficulties, deaths in the family, or marital problems.

Third-party exit companies often charge owners big fees upfront, advise owners to discontinue making their regular payments, place a lawyer between the owner and association, and fail to disclose the fact that many of their clients become delinquent and default on their financial obligations, resulting in significant credit damage and more problems for the owner, as evidenced by the number of negative reviews and allegations of fraud on online rating sites.

We have been collecting the names of Timeshare Exit Companies who have been found to conduct such activity and have provided the list in the following page. This list continues to be updated as we follow more legal news in the industry.

List of Timeshare Exit Companies known to have been sued:

Chicago Title Company  
DC Capital Law  
Timeshare Exit Team

Helping Timeshare Owners, LLC (Help4TSO)  
Principal Transfer Group  
Atlas Vacation Remedies  
Square One Development Group, Inc.  
Montgomery Law Firm

## | Beware of Predatory Resellers

1. Be especially careful if a timeshare resale company contacts you first (rather than you contacting them). This is an immediate red flag.

2. Avoid giving your credit card number or paying any money to a company until you have a written contract. Reputable companies do not push you to give a credit card number or wire them money prior to seeing a contract and should be willing to allow you to determine the speed with which you wish to engage their services.

3. Always shop around and compare prices and services before deciding who gets your business.

4. Investigate the company you plan to do business with—the higher the fee they're asking, the more carefully you should investigate.

5. Don't give up the right to use your timeshare while you are selling unless you have decided to rent your week—for which you should receive the rental amount less any commissions after the rental is completed.

6. And remember that old saying: If it sounds too good to be true, it usually is.

There are basically three types of timeshare resale companies:



### **Advertising Companies:**

Advertisers are companies that only help you market or advertise your timeshare — they can't really help you close a sale or rental because all they are doing is advertising that your Sweetwater-Lift Lodge timeshare is available for sale.

**Licensed Resellers:** They employ licensed real estate agents that can assist in all aspects of selling and renting.

**Non-Qualified:** Other companies who offer to buy your timeshare interest, take it away for a fee, help you give it to charity, or put your timeshare in a travel club or some other creative solution.

Caution should be used with these companies especially if they contact you out of the blue as there are a number of fraudulent practices being used by some companies in this category.

# Resort Contact Information



## | Sweetwater Lift Lodge

1255 Empire Avenue  
Park City, UT 84060

Mailing:  
P.O. Box 680356  
Park City, UT 84069

Phone: 1-435-200-0300  
Hours: 24 hours a day, 7 days a week

**General Manager:** Martin Escobedo  
Email: [martin@sweetwater-liftlodge.com](mailto:martin@sweetwater-liftlodge.com)

**Guest Services Manager:** Rainer Villegas  
Email: [rainer@sweetwater-liftlodge.com](mailto:rainer@sweetwater-liftlodge.com)

**Reception Desk**  
Email: [frontdesk@sweetwater-liftlodge.com](mailto:frontdesk@sweetwater-liftlodge.com)

## | Maintenance Fee & Billing

Phone: 1-888-267-4811, Option 1  
Email: [billing@sweetwater-liftlodge.com](mailto:billing@sweetwater-liftlodge.com)  
Hours:  
Monday to Friday  
8:00 a.m. - 6:00 p.m. Mountain Time  
Saturday  
8:00 a.m. - 5:00 p.m. Mountain Time

## | Transfers

Phone: 1-888-267-4811, Option 3  
Email: [transfers@sweetwater-liftlodge.com](mailto:transfers@sweetwater-liftlodge.com)  
Hours: Monday to Friday  
9:00 a.m. - 4:00 p.m. Mountain Time

## | Owner Services

Phone: 1-888-267-4811, Option 2  
Email: [owner@sweetwater-liftlodge.com](mailto:owner@sweetwater-liftlodge.com)  
Hours: Monday to Friday  
9:00 a.m. - 5:00 p.m. Mountain Time

[www.sweetwater-liftlodge.com/owners-area](http://www.sweetwater-liftlodge.com/owners-area)

*Have a question or comment for  
your Sweetwater Lift Lodge  
Board of Directors?*

Email: [myboard@sweetwater-liftlodge.com](mailto:myboard@sweetwater-liftlodge.com)

Managed by: Azzurro Group  
[www.azzurrogroup.net](http://www.azzurrogroup.net)

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